Microsoft Teams Operator Connect

- How to Order Microsoft Teams Operator Connect from T-Mobile

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The process for ordering the **Microsoft Teams Operator Connect** service is described below. You will learn where and how to submit a form to express your interest in purchasing the service and provide us with the required information, when our sales representative will contact you, and how the service will be activated once the order has been finalized.

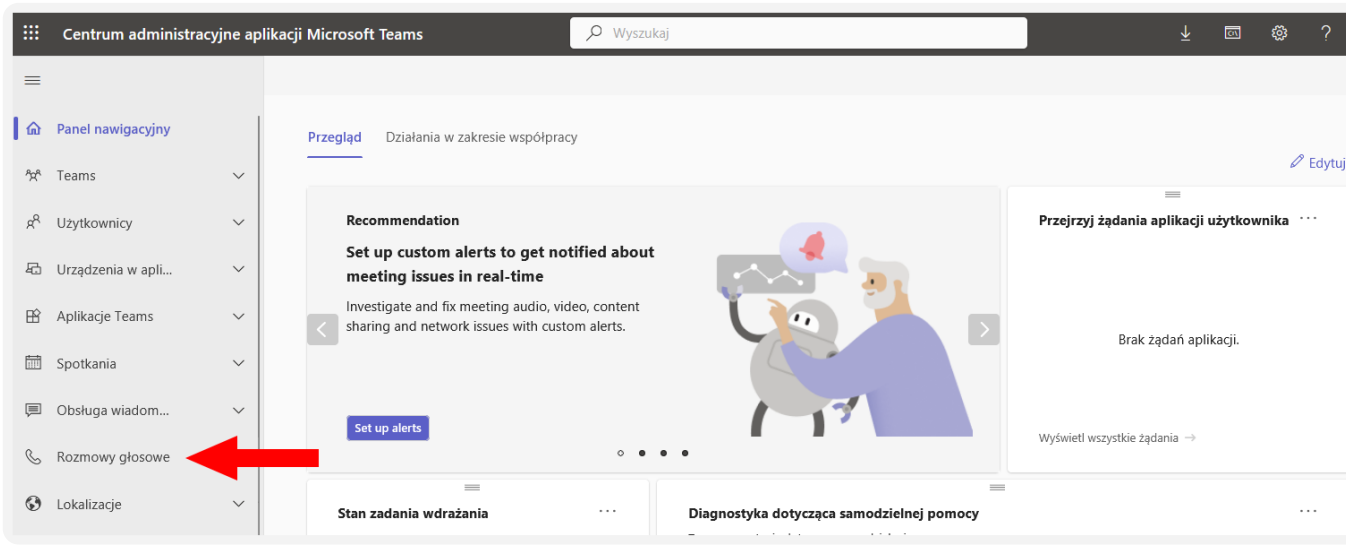
If you do not have **Microsoft Teams** and **Microsoft Teams Phone Standard**, visit our Microsoft 365 for Business - T-Mobile Business Poland website or contact your account manager.

To start the process, submit the form through the **Microsoft Teams admin center.**

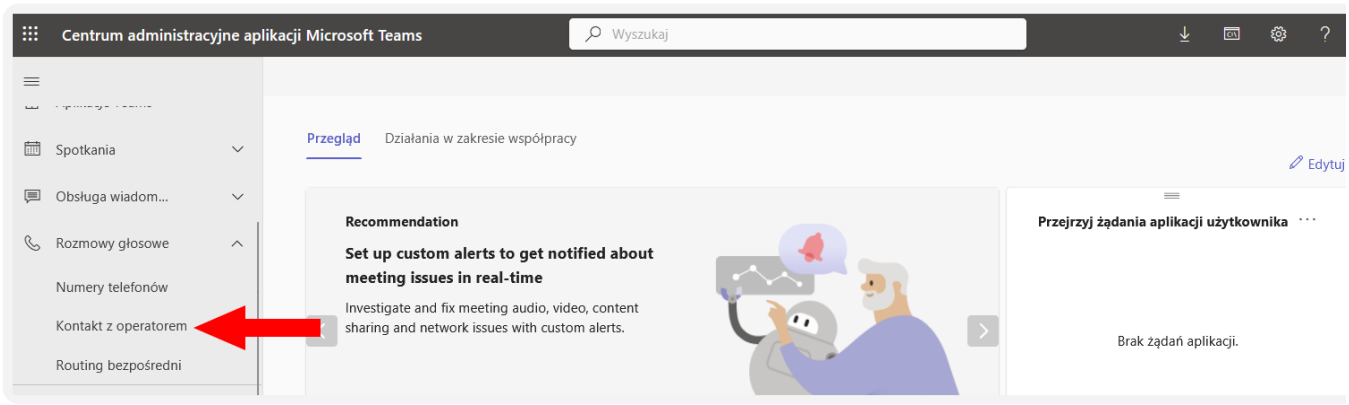
Teams admin center

1. Sign in with an administrator account to the **Microsoft Teams admin center** (Teams admin center): https://admin.teams.microsoft.com.

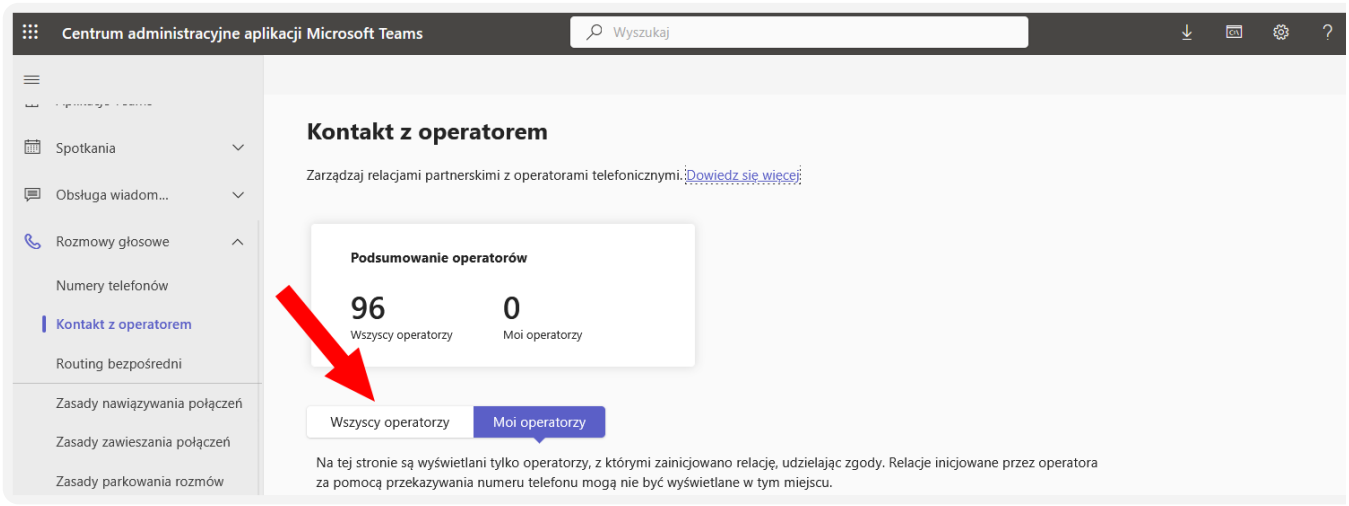
2. In the left-hand menu, go to **Voice**.



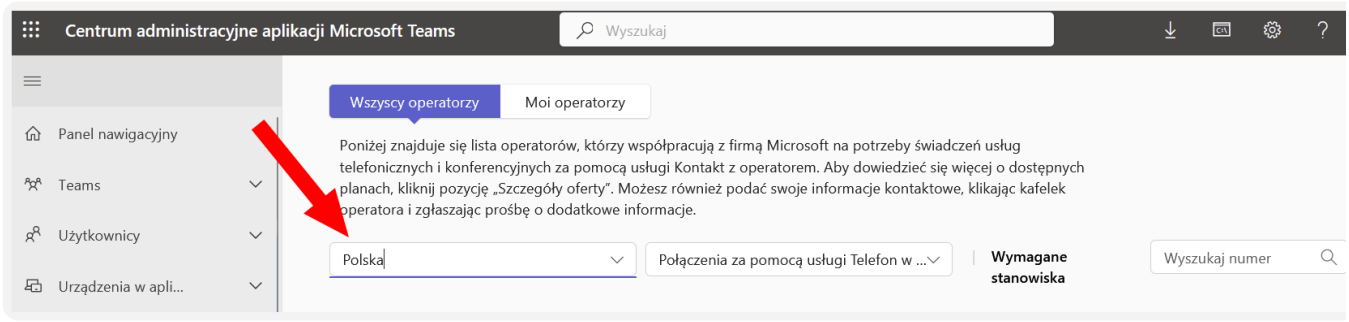
3. Then select **Operator Connect**.



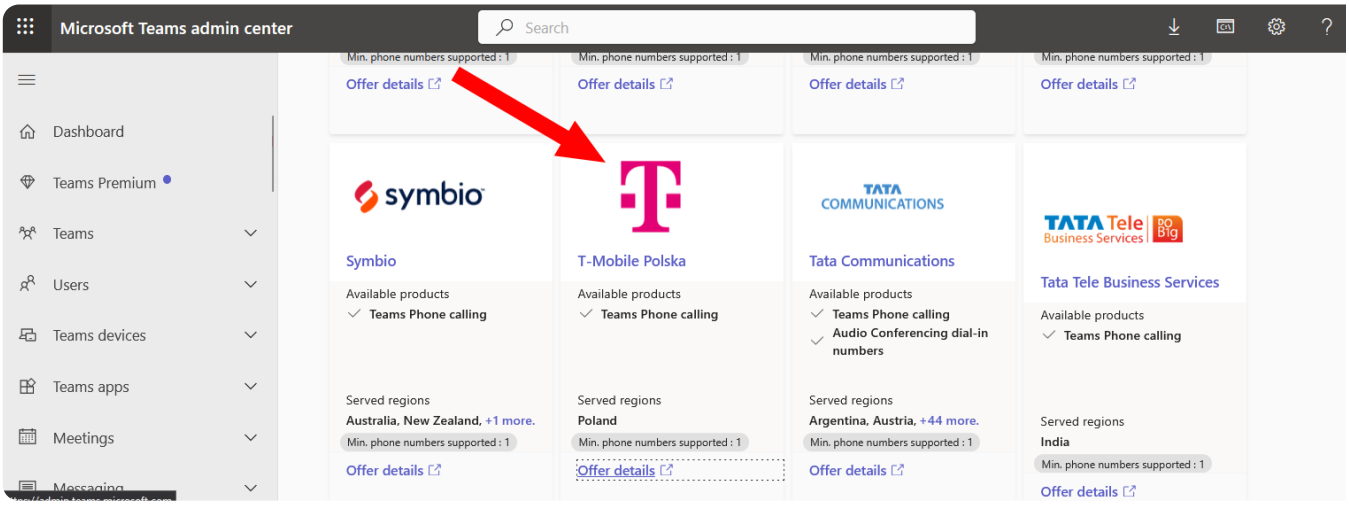
4. Select the **All operators** tab.



5. Display the operators available in **Poland.**



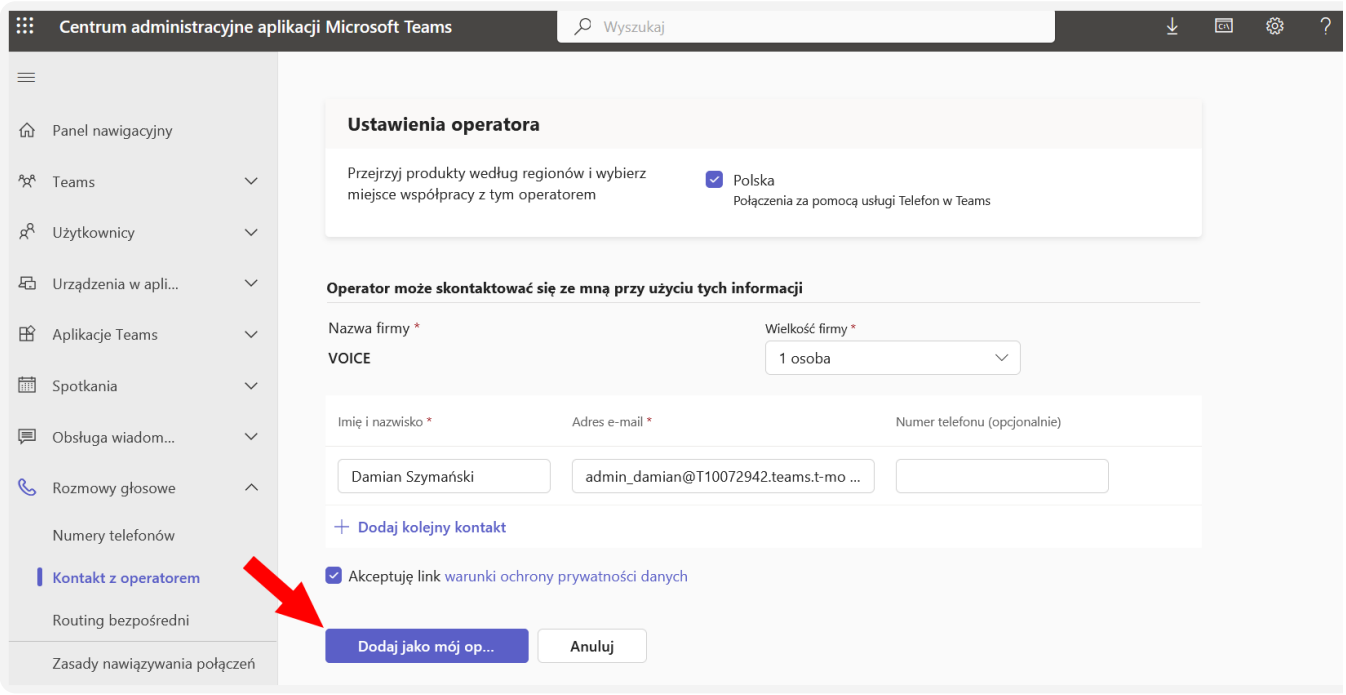
6. Find **T-Mobile Polska** in the list of operators and select it.



7. Complete the information on the page:

- select the country where the service will be provided,
- select your organization size,
- complete the contact form,
- accept the privacy settings.

8. Then submit the form by selecting **Add as my operator**.



After the form has been submitted, you will receive a confirmation email acknowledging receipt of your request. Then wait for **T-Mobile** to contact you.

Contact with T-Mobile

After the contact form has been submitted through the **Microsoft Teams admin center,** our sales representative will contact the person specified in the form. You will then receive our offer, after which the details of the agreement and service configuration will be determined. The key elements of this process will include:

- Assigning phone numbers from the T-Mobile number pool or porting them from another service or operator.
- Selecting a tariff for phone calls.
- Determining the service activation date, which depends on the number of phone numbers and whether they are being ported from another operator.

Service configuration

The service is activated automatically. The customer only needs to assign phone numbers to user accounts in **Microsoft Teams**. This process is completed in the **Microsoft Teams admin center** (Teams admin center) and is described in the following guide: Assigning phone numbers to Microsoft Teams user accounts.